CHOLAMANDALAM MS GENERAL INSURANCE COMPANY LIMITED
Claims Processing Center: Hari Nivas Towers Second Floor,
163, Thumbu, Chetty Street, Parry's corner Chennai-60000
Toll Free Ph. No: 1800 200 5544 Toll Free Fax No.: 1800 425 2200
email:customercare@cholams.murugappa.com;
www.cholainsurance.com

REQUEST FOR CASHLESS HOSPITALIZATION FOR MEDICAL INSURANCE POLICY

DETAILS OF THE THIRD PARTY ADMINISTRATOR (To be filled in block letters)

a) Name of TPA/Insurance Company:

b) Toll-free Phone Number: c) Toll Free Fax:

TO BE FILLED BY THE INSURED / PATIENT

a) Name of the patient:

b) Gender: Male Female c) Age: 0 0 Years Months d) Date of birth:

e) Contact number: f) Contact number of attending relative:

g) Insured Card ID Number:

h) Policy number/Name of Corporate:

i) Employee ID:

j) Currently do you have any other Mediclaim / Health Insurance? Yes No

Company Name:

Give details:

k) Do you have family Physician? Yes No

l) Name of the family physician:

m) Contact number if any:

(PLEASE COMPLETE DECLARATION ON THE REVERSE SIDE OF THIS FORM)

TO BE FILLED BY THE TREATING DOCTOR

a) Name of the treating doctor:

b) Contact Number:

c) Name of ILLNESS / Disease with presenting complaints:

d) Relevant clinical findings:

Pulse	BP	CNS	PA	RS	CVC	

e) Duration of present ailment:

i) Date of first consultation:

ii) Past history of present ailment if any:

Note: Please enclose a cancelled cheque/copy of the same; NEFT cannot be facilitated without the cancelled cheque /copy

f) Provisional diagnosis:

f.1) ICD 10 Code: ☐☐☐☐☐☐☐☐☐☐

g) Proposed line of treatment: ☐ Medical Management ☐ Intensive care ☐ Non allopathic treatment ☐ Surgical Management ☐ Investigation

h) If investigation/or medical management provides details:

h.1) Route of drug administration:

i) If surgical, name of surgery:

i.1) ICD 10 PCS Code: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

j) If other treatment provides details:

k) How did injury occur?

l) In case of accident:

i) Is it RTA? ☐ Yes ☐ No ii) Date of injury: ☐☐☐☐☐☐☐☐☐☐

iii) Reported to Police: ☐ Yes ☐ No iv) FIR No. ☐☐☐☐☐☐☐☐☐☐

v) Injury/Disease caused due to substance abuse/alcohol consumption: ☐ Yes ☐ No

vi) Test conducted to establish this: ☐ Yes ☐ No

m) In case of maternity:

☐ G ☐ L

☐ P ☐ A

Date of Delivery: ☐☐☐☐☐☐☐☐☐☐

Details of Patient admitted:

a) Date of Admission: ☐☐☐☐☐☐☐☐☐☐ b) Time of admission: ☐☐☐☐☐☐☐☐☐☐

c) Is this an emergency / planned hospitalization event? ☐ Emergency ☑ Planned

d) Expected no. of days stay in hospital: ☐ Days

e) Days in ICU: ☐

f) Room Type: ☐

g) Per Day Room Rent + Nursing & Service Charges + patients Diet: 0☐☐☐☐☐☐

h) Expected cost for Investigation + diagnostics: 0☐☐☐☐☐☐

i) ICU charges: 0☐☐☐☐☐☐

j) OT charges: 0☐☐☐☐☐☐

k) Professional fees Surgeon +Anesthetist fees + Consultation charges: 0☐☐☐☐☐☐

l) Medicines + Consumables cost of Implants:(specify if applicable) 0☐☐☐☐☐☐

m) All Inclusive package charges if any applicable: 0☐☐☐☐☐☐

n) Sum Total expected cost of hospitalization: ☐☐☐☐☐☐☐

Mandatory past history of any chronic illness. If yes (since month/year)

- ☐ 1) Diabetes ☐☐☐☐☐
- ☐ 2) Heart Disease ☐☐☐☐☐
- ☐ 3) Hypertension ☐☐☐☐☐
- ☐ 4) Hyperlipidemias ☐☐☐☐☐
- ☐ 5) Osteoarthritis ☐☐☐☐☐
- ☐ 6) Asthma/COPD/Bronchitis ☐☐☐☐☐
- ☐ 7) Cancer ☐☐☐☐☐
- ☐ 8) Alcohol or drug abuse ☐☐☐☐☐
- ☐ 9) Any HIV or STD/Related ☐☐☐☐☐
- 10) Any other Ailment gives details: ☐

DECLARATION (PLEASE READ VERY CAREFULLY)

We confirm having read understood and agreed to the declaration on the reverse of this form

a) Name of the treating Doctor: ☐

b) Qualification: ☐

c) Registration Number with State code: ☐

☐	☐	☐
Treating Doctor Signature	Hospital Seal	Patient's / Insured's Signature:

DECLARATION BY THE PATIENT / REPRESENTATIVE

- I agree to allow the hospital to submit all original documents pertaining to hospitalization to the Insurer/T.P.A after the discharge. I agree to sign on the Final Bill & the Discharge Summary, before my discharge.
- Payment to hospital is governed by the terms and conditions of the policy. In case the Insurer /TPA is not liable to settle the hospital bill, I undertake to settle the bill as per the terms and conditions of the policy.
- All non-medical expenses and expenses not relevant to current hospitalization and the amounts over & above the limit authorized by the Insurer/T.P.A not governed by the terms and conditions of the policy will be paid by me.
- I hereby declare to abide by the terms and conditions of the policy and if at any time the facts disclosed by me are found to be false or incorrect I forfeit my claim and agree to identify the Insurer / T.P.A
- I agree and understand that T.P.A is in no way warranting the service of the hospital & that the Insurer /TPA is in no way guaranteeing that the services provided by the hospital will be of a particular quality or standard.
- I hereby warrant the truth of the forgoing particulars in every respect and I agree that if I have made or shall make any false or untrue statement, suppression or concealment with respect to the claim, my right to claim reimbursement of the said expenses shall be absolutely forfeited.
- I agree to indemnify the hospital against all expenses incurred on my behalf, which are not reimbursed by the Insurer / TPA.
- "I/We authorize Insurance Company/TPA to contact me/us through mobile/email for any update on this claim".

a) Patient's / Insured's Name: ☐

b) Contact number: ☐☐☐☐☐☐☐☐☐☐☐☐

c) Patient's / Insured's Signature: ☐

HOSPITAL DECLARATION

- We have no objection to any authorized TPA / Insurance Company official verifying documents pertaining to hospitalization.
- All valid original documents duly countersigned by the insured / patient as per the checklist below will be sent to TPA/insurance Company within 7 days of the patient's discharge.
- We agree that TPA / Insurance Company will not be liable to make the payment in the event of any discrepancy between the facts in this form and discharge summary or other documents.
- The patient declaration been signed by the patient or by his representative in our presence.
- We agree to provide clarifications for the queries raised regarding this hospitalization and we take the responsibility the sole for any delay in offering clarifications
- We will abide by the terms and conditions agreed in the MOU.
- We confirm that no additional amount would be collected from the insured in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility choosing separate line of treatment which is not envisaged/considered in package).
- We confirm that no recoveries would be made from the deposit amount collected from the Insured except for costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in package).
- In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA /Insurance Company reserves the right to recover the same from us (the Network Provider) and/or take necessary action, as provided under the MOU or applicable laws.

Hospital Seal	Doctor's Signature

DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

- Detailed Discharge Summary and all Bills from the hospital.
- Cash Memos from the Hospitals / Chemists supported by proper prescription.
- Receipts and Pathological Test Reports from Pathologists, Supported by note from the attending Medical Practitioner / Surgeon recommending such pathological Tests.
- Surgeon's Certificate stating nature of Operation performed and Surgeon's Bill and Receipt.
- Certificates from attending Medical Practitioner / Surgeon that the patient is fully cured.